



Ohio Partners for Affordable Energy

Community Connections Program Customer/Property Owner Acceptance

Dear Customer and/or Property Owner:

FirstEnergy's electric distribution utilities offer the Community Connections Program to their customers who are qualifying homeowners and tenants ("Customers") to help make their homes safer, to improve the energy efficiency of their homes, and to provide an opportunity to reduce their energy costs.

The Community Connections Program is designed so that it can be coordinated with other programs to provide comprehensive weatherization, energy efficiency and electrical safety services to our qualifying low-income Customers.

Under this Program, we will perform the following:

1. Examine the electric wiring, lighting, heating system, water heater, refrigerator, freezer, stove and other electric energy appliances in the homes to verify whether they are operating safely and efficiently and if not, may provide services to address their operation.
2. Check the attic, sidewalls, floors, windows and doors to determine if there is a need for additional insulation to the home and if there is, may provide services to address that need.

To effectively weatherize your electrically heated/cooled home, it may be necessary to insulate the wall cavities with cellulose. This involves drilling holes in the walls and putting insulation in the space behind. There are five methods we may use to get behind the wall:

1. The exterior siding will be drilled and plugged.
2. The exterior siding may be lifted and the sub-siding will be drilled.
3. The interior walls will be drilled and patched.
4. The interior baseboards and crown molding may be removed and the wall sheathing drilled.
5. The seal plate and top plate of the wall cavity may be drilled.

If your home has asbestos siding or other factors which prevent us from drilling through the exterior, your inspector and insulation contractor will determine the best approach to use inside the home.

If you have a mobile home, it is still necessary for you to sign this form. Insulation may be placed in the belly, walls, and roof of the mobile home.

HOMEOWNERS AND TENANTS, if you qualify and would like the services under this program performed, **PLEASE READ, SIGN, AND RETURN PAGE 2 OF THIS FORM** in the enclosed self-addressed envelope, if applicable. **Customer Tenants must additionally provide a copy of their most recent electric bill.**

LANDLORDS -- **PLEASE READ, SIGN, AND RETURN PAGES 3 AND 4** in the enclosed self-addressed envelope, if applicable.



Ohio Partners for Affordable Energy

CUSTOMER RELEASE OF ALL CLAIMS AND AUTHORIZATION TO USE DATA

In consideration of the receipt and installation of weatherization materials or appliances through the Community Connections Program, I, the Customer homeowner/Customer tenant at the address below do hereby release, acquit, and forever discharge, FirstEnergy Corp., its affiliates and subsidiaries, Ohio Partners for Affordable Energy, and (agency) and each of their respective officers, agents, employees, successors and assigns (collectively "Providers"), of and from any and all actions, causes of action, including by way of illustration but not by limitation, claims, demands, damages, costs, loss of services, expenses and compensation, which I now have or may hereafter have, or that my heirs, executors or administrators can or may have against the Providers, on account of, or in any way arising out of the work performed through the Community Connections Program.

I acknowledge that the electric efficiency and related measures are being installed on an "AS IS" basis, and that Providers **DISCLAIM ALL WARRANTIES, IMPLIED OR EXPRESSED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY WITH RESPECT TO SUCH GOODS, THEIR INSTALLATION, OR THE RESULTS OF THEIR INSTALLATION.** I also acknowledge that any energy cost savings projected by Providers as a result of work being performed through the Community Connections Program is only an estimate and not a guarantee.

I authorize (agency) to release to its designees related to the Community Connections Program, including without limitation, the local electric utility, representatives from the Public Utilities Commission, and Ohio Partners for Affordable Energy, information about my energy accounts, my energy consumption patterns and photographs and descriptions of weatherization materials or appliances installed on the property at the address below and to allow reasonable access to my home to inspect the work performed.

**Customer Homeowner/
Customer Tenant Name:** _____
(Signature)

Print Name: _____

(Address)

(City) (State) (Zip Code)

(Customer Account Number) Date: _____



Ohio Partners for Affordable Energy

PROPERTY OWNER RELEASE OF ALL CLAIMS AND AUTHORIZATION TO USE DATA

In consideration of the receipt and installation of weatherization materials or appliances through the Community Connections Program, I, the Property Owner at the address below do hereby release, acquit, and forever discharge, FirstEnergy Corp., its affiliates and subsidiaries, Ohio Partners for Affordable Energy, and (agency) and each of their respective officers, agents, employees, successors and assigns (collectively "Providers"), of and from any and all actions, causes of action, including by way of illustration but not by limitation, claims, demands, damages, costs, loss of services, expenses and compensation, which I now have or may hereafter have, or that my heirs, executors or administrators can or may have against the Providers, on account of, or in any way arising out of the work performed through the Community Connections Program.

I acknowledge that the electric efficiency and related measures are being installed on an "AS IS" basis, and that Providers **DISCLAIM ALL WARRANTIES, IMPLIED OR EXPRESSED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY WITH RESPECT TO SUCH GOODS, THEIR INSTALLATION, OR THE RESULTS OF THEIR INSTALLATION.** I also acknowledge that any energy cost savings projected by Providers as a result of work being performed through the Community Connections Program are an estimate and not a guarantee.

I authorize (agency) to release to its designees related to the Community Connections Program, including without limitation, the local electric utility, representatives from the Public Utilities Commission, and Ohio Partners for Affordable Energy, information about my energy accounts, my energy consumption patterns and photographs and descriptions of weatherization materials or appliances installed on the property at the address below and to allow reasonable access to my home to inspect the work performed.

Property Owner Name: _____
(Signature)

Print Name: _____

(Address)

(City) (State) (Zip Code)

Date: _____



Ohio Partners for Affordable Energy

Community Connections Program -- Property Owner Agreement

I authorize FirstEnergy Corp., its affiliates and subsidiaries, Ohio Partners for Affordable Energy, and _____ (agency) to release to contractors information about my account at the address stated below and about the energy conservation and weatherization measures which have been incorporated at the address below.

As the Property Owner of the rental property listed below, I certify:

_____ The tenant owns the appliance(s) -- Refrigerator, Freezer, Stove, Dryer – (please circle) identified for replacement and/or removal.

_____ I own the appliance(s) -- Refrigerator, Freezer, Stove, Dryer – (please circle) -- and agree to have it/ them removed and replaced, and/or removed only as specified. I further agree to keep any replacement appliances in the rental property listed below for as long as the tenant remains there, or three years, whichever is longer. I also agree that if I sell the rental property, I will leave the appliances in the dwelling.

_____ I own the identified appliance(s) -- Refrigerator, Freezer, Stove, Dryer – (please circle) -- and agree to transfer the ownership of said appliance(s) to the current tenant at the below noted rental property address for the immediate purpose of replacement / removal and disposal / destruction. I recognize that any appliance provided as a replacement is being provided to the tenant and is their property.

In the event the property exceeds fifty (50) units and is master metered, I agree to pay fifty (50) percent of the cost of energy efficiency measures to _____ (agency).

Property Owner (Print or type)

(Street Address) (City) (State) (Zip)
Business or Personal Residence

(_____) _____
(Telephone Number) (E-Mail)

Property Owner's Signature (Date)

Name of Tenant (Print or type)

Rental Property: (Street Address) (City) (State) (Zip)